

<p>Newmarket-Tay Power Distribution Ltd.</p> <p>Conditions of Service</p>	<p>Number: NT POWER COS-240-04</p> <p>Issue Date: July, 2007</p>
<p>Tariffs and Charges Billing</p>	<p>Next Review Date: February, 2015</p>

1. Preamble

Newmarket-Tay Power Distribution Ltd. (NT POWER) has established a billing method and billing cycles to provide *Consumers* with *distribution services* through *Standard Supply Service* or through a third party *retailer*, per the rules and regulations laid out in the *Ontario Energy Board's Retail Settlement Code (OEB RSC)*.

2. Billing Cycle

NT POWER issues bills to its *Consumers* on a monthly basis. Regular and estimated (if required) billings for the use of *energy* and *distribution services* will be based on either a metered rate, or a flat rate, as determined by NT POWER.

Metered *Consumers* have their meters read once per month at a previously determined schedule. See NT POWERCOS-500, Appendix S, Planned Billing Schedule.

All *interval metered Consumers* are read daily and billed on a calendar month.

The remaining *Consumers* are divided into billing cycles and each cycle is read and billed at roughly the same time each month.

3. Settlement Costs

The competitive, and non-competitive, settlement costs are calculated according to the *RSC* Sections 3 and 4. The settlement options, as outlined in Section 7 of the *RSC* are: retailer consolidated billing, distributor consolidated billing, split billing (when determined by the *OEB*), and *Standard Supply Service* billing.

4. Aggregated Billing

NT POWER will not provide aggregated billing.

5. Disputes

The *Consumer* may dispute charges shown on the *Consumer's* bill, or other matters, by contacting and advising NT POWER of the reason for the dispute. NT POWER will promptly investigate all disputes and advise the *Consumer* of the results. For formal disputes, the dispute process outlined in NT POWERCOS 180 – 00 will be followed.

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